# Feeling the heat: How healthcare providers can meet the climate challenge



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## The essential "E in healthcare's ESG agenda

### 2. Respond to changing healthcare needs

7 ]a UhYs UnUfXg UfY ]b WYUg]b[ X]gYUgY Vi fXYbž ghfU]b]b[ \YU'h\WfY'dfcj ]XYfg WdUVJmUbX bUbWg" Extreme weather and rising temperatures and sea levels are expected to increase malnutrition, injuries, infectious and chronic disease, and mental ill health (see Exhibit 1). For example, the changing distribution of pathogens and hosts will increase the prevalence of infectious diseases like dengue and Zika in some parts of the world<sup>12</sup>žk \]Y ga c\_Y Zfca 'k ]X fYg can aggravate the risks and costs of respiratory and cardiovascular disease.<sup>13</sup> Climate change can this the maximum graded anise risk for the althcare utilization during crises: For example, people with pre-existing conditions whose medications (such as commonly used psychiatric drugs, antihistamines, and betablocker drugsf(o)-1.4 57 (u)-6.5 (l)-11(f(o)-1.4 57 (u-12.89m)-8.6 (cl1.9 (

### 3. Support health equity

Environmental and social factors are interlinked: Social inequities increase patients and employees vulnerability to climate shocks and stresses, which ]bsh fb YI UWfVUHY \YU'H\ 'UbX'gcWcYWbca ]W disparities within the community. Sub-optimal `]j ]b[ sWbX]h]cbg` gi W 'Ug'g\cXXmVi ]`X]b[` a UHYf]U`gsh\Uh'HUd \YUhcf``UW\_'cZWc`]b[` di h poorer and marginalized people more at risk of heatstroke and heart attacks during heatwaves.<sup>17</sup> At the same time, extreme heat disproportionately reduces the productivity and income of already low-paid workers in insecure jobs, such as day laborers and migrant workers.<sup>18</sup>

### 4. Attract employees and consumers

As societal expectations shift, patients and talent will increasingly screen for ESG performance. H\]gggUfYUXmUgci fW cZWa dYhhj Y UXj UbhU[Y' in attracting and retaining talent<sup>19</sup>: 93% of healthcare employees expect their employer to pursue a sustainability agenda.<sup>&S</sup> While consumer decision-making still plays a relatively limited role in the healthcare journey, the trend is towards more consumer choice that may favor healthcare dfcj ]XYfgsh Uhdi fgi Y'W]a UhY'UbX'gi ghU]bUV]`]hmi initiatives^1

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## Navigate climate risks and opportunities

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While all healthcare providers face climate impacts,

### What is TCFD?

Established by the Financial Stability Board in &\$%) žh\Y'HUg\_: cfW'cb'7`]a UhY!FY`UhYX': ]bUbVJU`' Disclosures (TCFD) aims to enable stakeholders UWfcggsgYVfcfg'hc VYhYf'i bXYfgHJbX'h\Y]f' VfbWblfUhJcb'cZVUfVcb!fY`UhYX' bUbVJU`'UggYhg' and exposure to climate risks.<sup>28</sup> Its 11 disclosure recommendations are grouped into four areas: Governance, strategy, risk management, and a Ylf]VfsUbX targets.

TCFD is emerging as the leading climate reporting framework. It is increasingly part of regulatory frameworks as governments like the I ?žGk ]hYf`UbXžUbX`BYk `NYU`UbX`g\]Zhitck UfXg` compulsory climate reporting for all sectors of

#### Exhibit 2: Climate-related risk drivers as classif ed by TCFD

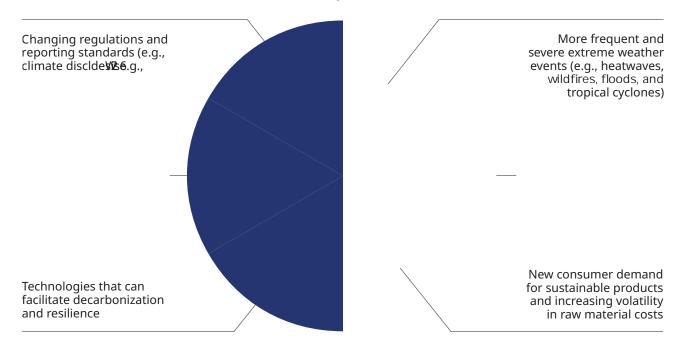


Exhibit 4: Examples of risks and opportunities arising from climate change

### 3. Assess impacts

CbWYW]aUhYf]g\_gUbXcddcfhib]h]YgUfY]XYbh] YXž

### The overview below illustrates some ways in which climate risks af ect healthcare providers.

Climate hazards disrupt care. Hospital buildings

### On the f ipside, climate risk drivers can provide opportunities for healthcare providers.

Decarbonization and adaptation investments make infrastructure climate-proof and lower operational costs in the longer run. Investing in climate resilience by reducing energy consumption UbX a UbU[]b[ fYgci fWg a cfYY Wybhm]g'U'k ]b!k ]b solution: It lowers operational costs while reducing Us\YU`h\WUfY`dfcj]XYfg`WUfVcb`Zcchdf]bh": cf`YI Ua d`Yž the Gundersen Health System in the northeast of h\YIGfYdcfhgIG`'a]``]cb]bUbbiU`gUj]b[gZfca` YbYf[msY V]YbWri]b]h]Uh]jYg"<sup>64</sup>:c``ck]b[sdfc`cb[YX` drought in the Western Cape in South Africa, A YX]W]b]W]bghU`YX`c ![f]X`k UhYfWc`YWh]cbUbX` treatment plants in its hospitals for improved resilience and independence from municipal water supplies.<sup>65</sup> Beyond better resource management, ]bj Ygha Ybhg']b \ UnUfX a UbU[ Ya Ybh'Wb g][ b] Wbh'm reduce the costs incurred during an extreme weather event.<sup>66</sup> FYhfc hh]b[ bcb!qhfi Whi fU`]hYa q`qi Wk Uq moveable carts and trays can cost as little as 1% cZUS\cqd]hU`q`jU`iY`hc`dfchYWhid`hc`-\$ı `cZh\Y` \cgd]hU`gsUggYhg"<sup>67</sup>

Technology investments can help healthcare providers boost resilience and ef ciency. Telemedicine and remote monitoring can maintain care provision when healthcare facilities are interrupted or overwhelmed, and reduce carbon emissions and air pollution related to travel and transportation. For example, virtual visits for primary care and chronic condition management ]b'h\Y'I G'qcUfYX'Zfca')ı 'UbX'\*ı 'dfY!dUbXYa ]Wz respectively, to 41% and 45% of total visits during h\Y``UghY][\ha cbh\g`cZ'&\$&\$"<sup>68</sup> Also, telecare has the potential to replace approximately 11 million \caYj]g]hgVmbifgYgžWh]b[hfUjY`Vm‰\$ab km and associated greenhouse gas emissions Vns' ' "&&shcbbYg"<sup>69</sup> A YX]WU sXfcbYg U fYUXmXY ]j Yf V`ccXsUbX'YggYbh]U`a YX]W]bYg'hcfifU`\YU`h\`

ZJVY]h]Yggb Fk UbXU<sup>s</sup>, tuberculosis test samples Zfca sYa chYa ci bhU]bci ggYhiYa Ybhg]b BYdU<sup>71</sup>, UbX dYfgcbU dfchYVYJ Yei ]da Ybhic I G`\cgd]hU g<sup>r72</sup> Drones can bolster last-mile access and supply-chain resilience by transporting medical and essential supplies in response to health emergencies, for example, when critical infrastructure such as roads are damaged during extreme weather cfgbg YbYfU`msdccf condition. Sustainability initiatives help attract talent and boost workforce morale. Environmentally sound, green, and wellness-oriented facilities as well as disclosure of waste and emissions data are of such ]a dcfhUbW fic ghU Th Uhh YmWUb VY U df]a Ufm motivator for healthcare providers to develop a sustainability strategy. Fresenius Medical Care fYdcfhgsh Uh]hg gi ghU]bUV] Thea UbU[ Ya YbhgnghYa helps maintain its reputation and acceptance in society, while also meeting increased demand for sustainable business operations, regsa

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## **Develop strategies** for

Operational resilience requires adapting to gradual shifts as well, such as sea-level rise and rising temperatures. Healthcare providers can consider investing further in digitally delivered and homebased care, making just-in-case arrangements to g\Y'hYf'U\_YVWX'dYcd'Y']b'h\Y'V&a a i b]mž'V]a UhY! dfcc b[`ZJVIJ']h]Yg'UbX'Yei ]da Ybh'tc'k ]h\gHJbX'\][\` k ]bXg'UbX' ccX]b[`žUbX'dfcW'f]b[`V&c`]b[`UbX' heating systems that can withstand extreme heat and cold — for example, after Hurricane Sandy in &\$%&žBM\_@Ub[cbY']bjYghYX'`%)`V]``]cb']b'fYdU]fg' UbXszcfh]\_Wh]cbg'tc']bWYYUgY'dck Yf![YbYfUh]cb WIdUVJmUbX'fU]gY' ccX'VUff]Yfg'' \$ Providers will U'gc'bYYX'tc'hfU]b'UbX'gi ddcfhghU\_'tc'WdY'k ]h\` evolving risks.

### **Financial resilience**

Healthcare providers must also plan to protect their bUbWg']b'h\Y'ZJW'cZi bdfYX]WUV'Y'UbX'dchYbh]U`m unmanageable climate impacts. Access to pre- and post-disaster recovery or resilience funds can make U'X] YfYbW']b'U'\cgd]hU'g'UV]']mhc fYWtj Yf'UZhYf'U' crisis, in addition to technical assistance and policy support to ensure business continuity.

Looking ahead, climate change is likely to shift disease burdens and amplify care needs in a context of already high healthcare costs.

Healthcare delivery and reimbursement models will have to evolve in ways that prevent disease and reduce underlying vulnerabilities, cut costs such as by shifting care to digital platforms (which furthers both decarbonization and climate resilience goals) UbXsck Yf! WghgYhf]b[ gzUbX Yei ]d ghU UbX dUhJYbhg<sup>-</sup> with the skills, knowledge, and t-8 (h)-6.-11ad.7 (n)-11 (w)-2.8oigderemis1TJ[I]Tc -.8 Tw -1.t mne (d)8 ( ce)2.8 (a (s)8 ( )TJ[I])-9Tw 13

Healthcare providers climate strategies can deliver ]a dUWhVm]bZcfa ]b[ 'UbX'gi ddcfh]b[ 'Y cfhg']b the broader health ecosystem and surrounding communities. For example, healthcare providers can use their purchasing power to set new climaterelated standards for third-party vendors, partners, UbX'gi dd`]Yfg''=b th Y'ZJW'cZX]gUghYfgžg\Uf]b[ 'ghJ or equipment with partners and peers can help healthcare providers recover from a crisis.

5`gcždfcj ]XYfY cfhghc ]a dfcj YWta a i b]hm fYg] ]YbWsUXj UbW Vch\`\YU'h\Yei ]hmUgk Y```Ug sustainability by reducing population vulnerability hcsMJa UhY g\cW\_gsUbX stresses.

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### Authors

#### Kavitha Hariharan

Director, Marsh McLennan Advantage kavitha.hariharan@oliverwyman.com

### Adrienne Cernigoi

Research Manager, Marsh McLennan Advantage adrienne.cernigoi@oliverwyman.com

### Claudio

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Corporate Social Responsibility Report 2020 How Health Systems Are Meeting the Challenge of Climate Change Marsh McLennan