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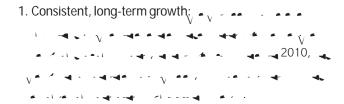
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### TO OUR SHAREHOLDERS:

2010

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#### A COMPELLING STORY TO TELL

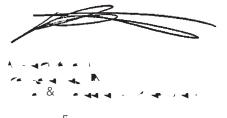


2. Low capital requirements:  $\sqrt{\phantom{a}}$ 

#### TELLING OUR STORY IN THE MARKETPLACE

#### CHANGES TO THE BOARD OF DIRECTORS

-4- - /



**2** 2011

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Informa ion Co	oncerning For ard-Looking S a emen s	i
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I em 1	B siness	1
I em 1A	Risk Fac ors	13
I em 1B	Unresol ed	

#### MARSH & McLENNAN COMPANIES, INC.

# ANNUAL REPORT ON FORM 10-K FOR THE YEAR ENDED DECEMBER 31, 2010

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- 1. **B**\_- SS.

References in his report of 0 and of 0 are of Marsh & McLennan Companies, Inc. (he 0 Companies) and one or more of is s bisidiaries, as he coned requires.

Α

The Companis a global professional ser ices firm projecting adjice and solitions in he areas of risk, since and special is the parent companion of an imberiof he profid's leading risk eight and special is consiliant, inclining marsh, he instructed broker, in ermediar, and risk adjisor; Godarpen er, the risk and reins rance specialis; Mercer, he project of HR and related financial adjice and ser ices; and Oliter Woman Grophe management and economic consiliant. With approving elegation of the structure of the project of the pro

The Compan cond c s b siness hro gh, no opera ing segmen s:

- incl des risk managemen ac i i ies (risk ad ice, risk ransfer and risk con rol and mi iga ion sol ions) as rell as ins rance and reins rance broking and ser ices. We cond c b siness in his segmen hro gh Marsh and G Carpen er.
- C  $\hat{i}$  and includes h man resource consiling an

Marsh's clien s ar b si e, ind s r, geograph and risk e pos res. Marsh is organi ed o ser e clien s efficien j and effec i ej , deli ering ailofed sol ions based on comple i, of he risk and global foo prin , and ma ched o clien s' b ing s les.

## Ins rance Broking and Risk Cons I ing

In is main instrance broking and risk consoling be siness, Marsh employs a earn approach of address cliens' risk management and instrance needs. Each clien relationship is coordinated by a clien energy in the draws from the many indext and risk special ies, within Marsh of assemble he reso roes needed of analyte, means relationship is a risks. Prodict and service off

#### Risk, Special and Ind s r Pracices

In f r her s ppor of i s clien s' s ra egic, opera ional and risk managemen objec i es, Marsh pro ides cons I a i e ad ice, brokerage and claims ad ocac ser ices hro gh dedica ed global Risk, Special, and Ind s r. Prac ices in he areas lis ed below. For bo h large and mid-si e organi a ions, Prac ice is colleage estapply heir e perience and rorking knowledge of clien s' ind s r. sec ors, and of he niq e en ironmen s it which he opera e, o facili a e he req isi e bread h of colleage and o red ce cos of risk.

#### Risk & Special Prac ices

- A ia ion & Aerospace
- Cap i e Sol ions
- Cas al<sub>x</sub>

#### Ind s r Prac ices

- Agric I re & Fisheries
- A omoie
- Chemicals

## Marsh Clien Technologies

March Clic	n Tachnologias	compriese	MarchConnact	Marsh's global clien	achnolog	in Arfaca	and
Maisii Oile	ii i ecililologies	Compliaca	iviai si i Coi ii i Coi,	Maish's global Glich	COMMON	iii enace,	anu

For a more de ailed disc ssion of reen e so rces and fac ors affec in

Mercer's in es men managemen b siness pro ides m li-manager in es men sol ions, primaril for re iremen plan asse s, o ins i ional in es ors (s ch as re iremen plan sponsors and r s ees), and o indi id al in es ors (primaril hro

accelera e he de elopmen of leadership as a so rce of s ra egic ad an age. These c s omi ed sol ions blend a range of learning me hodologies incl ding leadership and emplo ee engagemen programs, ac ion learning, coaching, e-learning, and online applica ions

- Marketing and Sales. Oli er W man ad ises leading firms in he areas of offer/pricing op imi a ion; prod c /ser ice por folio managemen; prod c inno a ion; marke ing spend op imi a ion; al e-based c s omer managemen; and sales and dis rib ion model ransforma ion.
- · Operations and Technology. Oli er W, man offers marke -leading IT organi a ion design, IT

Beginning in Jan ar 2005, all E ropean Union members a estate required o implement he lns rance Media ion Directie. This Directie aims o appliconsise numbers and reins rance in ermediaries, including a licensing sistem based on an assessment of factors of the adoption by members are soft he E ropean Union of regulations of complication in he E ropean Union of become sibjectoren enhanced regulatory requirements. In Jan ar 2005, as par of he implementation of he Directie in he United Kingdom, he potential rance and reins rance in ermediaries in he United Kingdom.

Ins rance a hori ies in he Uni ed S a es and cer ain o her j risdic ions in thich he Compan, is s bsidiaries do b siness, incl ding he FSA in he Uni ed Kingdom, also ha e enac ed lates and reg la ions go erning he in es men of f nds, s ch as premi ms and claims proceeds, held in a fid ciar capaci, for o hers. These lates and reg la ions, picall pro ide for segrega ion of hese fid cial f nds and limi he, pes of in es men s ha may be made, in h hem.

Cer ain of he Compan, 's Risk and Ins rance Ser ices ac i i ies are go erned b o her reg la or bodies, s ch as in es men, sec ri ies and f res licensing a hori ies. In he Uni ed S a es, Marsh and G

b sinesses compe e incl de he range, q ali, and cos of he ser ices and prod c s pro ided o clien s. The Compan, enco n ers s rong con pe i ion from o her ins rance and reins rance brokerage firms ha opera e or a na ion, ride or rorld ride basis, from a large n mber of regional and local firms in he Uni ed S a es, he E ropean Union and else, here, from ins rance and reins rance companies ha marke, dis rib e and ser ice heir ins rance and reins rance prod c s, i ho he assis ance of brokers or agen s and from o her b sinesses, incl ding commercial and in es men banks, acco n ing firms and cons I an s, ha pro ide risk-rela ed ser ices and prod c s.

Cer ain ins reds and gro ps of ins reds have es ablished programs of self ins rance (including capile ins rance companies) as a supplement or all ernalities of hird-par, instrance, hereby red cing in some cases heir need for instrance placements. Cer ain instrance also be ain coloring directly from instrance projects. There are also many other projects of affiniting group and primate clients of ices, including specialities directly instrance companies and other instrance.

The con in ing impac of legal and reg la or proceedings concerning or instrance brokerage operations also could affect Marsh's compeditive position. These proceedings are discussed in more detail in No e 16 to the consolidated financial statements included the nder Part II, I em 8 of this report. Please also read or discussion of the risks associated of the proceedings and their impact that I, I em 1A (Risk Factors) belographic.

Cons I ing. The Compan 's cons I ing and HR o so roing b sinesses face s rong compe i ion from o her pri a el and p blic! held rorld ide and na ional companies, as rell as regional and local firms. These b sinesses compe e genal deleganches basis of he range, q ali and cos of he ser ices and prod c s pro ided o clien s. Compe i ors incl de independen cons ling and o so roing firms, as rell as cons I in

- . B 2 , age 49, is E ec i e Vice Presiden and General Consel of Marsh & McLennan Companies. Before joining he Compan in No ember 2004, Mr. Beshar, as a Li iga ion Par ner in he la, firm of Gibson, D nn & Cr cher LDP. Mr. Beshar joined Gibson, D nn & Cr cher in 1995 af er ser ing as an Assis an A orne General in he Ne, York A orne General's office and as he Special Assis an o C r s Vance in connection, he he peace nego ia ions in he former Y gosla ia.
- 2 B i , age 52, is Chairman and Chief E ec i e Officer of Mercer. Ms. B rns joined he Compan as E ec i e Vice Presiden on March 1, 2006, ass med he posi ion of Chief Financial Officer of Marsh & McLennan Companies on March 31, 2006 and mo ed o her c rren posi ion, in Mercer on Sep ember 25, 2006. Prior o joining he Compan , Ms. B rns, as E ec i e Vice Presiden and Chief Financial Officer since Ma 2004, and Chief Res c ring Officer since A g s 2004, of Miran Corpora ion, an energ complan . Prior o joining Miran , she as E ec i e Vice Presiden and Chief Financial Officer of Della Air Lines, Inc. from A g s 2000 o April 2004. She held ario s o her posi ions in he finance and a depar men s of Del a beginning in Jan ar 1999. Del a filed for pro ec ion nder Chap er 11 of he Uni ed S a es Bankr p c Code in Sep ember 2005.
- 2 . D , age 48, is Presiden and Chief E ec i e Officer of Oli er W man Gro p, a posi ion he ass med in J ne 2006. From 2003 o 2006, Mr. Dr ik as Presiden of Melicer Oli er W man, which as formed following he Compan is acq isi ion of Oli er, W man & Compan in 2003. He joined Oli er, W man & Compan in 1984, became Presiden in 1995, and as appoin ed Chairman in 2000.
- B D age 62, is Direc or, Presiden and Chief E ec i e Officer of Marsh & McLennan Companies, a position he ass med in Jan ar 2008. Prior o joining he Compan, Mr. D perrea I ser ed as Chairman and Chief E ec i e Officer of ACE Limi ed from 1994 o 2004, and con in ed as Chairman hro gh he end of 2007. Prior o ACE, Mr. D perrea I asy i h American In erna ional Grop (AIG) for more han 20, ears, holding n mero s positions and e en all becoming E ec i e Vice Presiden of AIG Foreign General Ins rance and Chairman and Chief E ec i e of AIG's American In erna ional Under, i ers (AIU). Mr. D perrea I is a Direc or of T co In erna ional L d.
- , age 55, is Senior Vice Presiden and Chief Compliance Officer of Marsh & McLennan Companies. Prior o joining he Compan in Jan ar 2005, he had been he Chief Compliance Co nsel of he General Elec ric Compan since Sep ember 2004. Prior here o, he as Co nsel, Li iga ion and Legal Polic a GE. Be reen 1986 and 1992 hen he joined GE, he ser ed as an Assis an Uni ed S a es A drine for he So hern Dis ric of Ne York.
- December 2007. Pre io sl, he had been Managing Direc or of AIG E rope (U.K.) Limi ed, and he Regional Presiden of AIG's American In erna ional Undervari ers (AIU) U.K./Ireland di ision. He joined AIG in 2000 as Presiden of he firm's Global Energ Di ision. He as named Managing Direc or of AIG E rope (U.K.) in 2002. Mr. Glaser began his career in he ins rance ind s r in 1982 as a Marsh broker. He porked a Marsh for a decade, ser ing in roles in Ne York, London and Sa di Arabia. Thereaf er, he spen eigh ears a Willis varhere he ser ed as Presiden and Chief Opera ing Officer of Willis Risk Sol ions, he Willis large acco n s prac ice.
- D. A. , age 62, is Vice Chairman, Office of he CEO of Marsh & McLennan Companies. Dr. Nadler for nded he Del a Cons I ing Grop, Inc., a cons I ing firm specialiting in elective leadership and organitational change, in 1980. He seried as Chairman and Chief Elective Officer of halfirm in it is acquisition by Mercer in 2000, when it became Mercer Del a Cons I ing. Dr. Nadler seried as Chairman and Chief Elective Officer of Oliver Wilman's Del a Organitation & Leadership bisiness hrogh December 2005 and remains a Senior Patiner of halfirm.
- A. I, age 43, is E ec i e Vice Presiden and Chief Financial Officer of Marsh & McLennan Companies. Prior o joining he Compan in Sep ember 2008, Ms. Wi man as Chief Financial Officer and E ec i e Vice Presiden of Adelphia Comm nica ions Corp. from 2003 o 2007. She joined Adelphia as par of a next e ec i e eam ha o ersay one of he mos comple bankr p c cases in U.S. his or . While here, Ms. Wi man as responsible for acco n ing, a and in ernal a difficiency; opera ional and field finance; corpora e de elopmen; and he bankr p c and in es or rela ions eams. Prior o Adelphia, Ms. Wi man ser ed as Chief Financial Officer of 360ne, orks,

based in Sea  $\log_{\sqrt{n}}$  here she led he Compan, 's res r c ring effor s and s ccessf I emergence from bankr p c pro ec ion in No ember 2002. Slife also has held posi ions  $\log_{\sqrt{n}}$  h Microsof, Me ricom Inc. and Morgan S anle, .

in age 44, is Presiden and Chief E ec i e Officer of G Carpen er. Prior o ass ming his posi ion in Febr ar 2008, he has an E ec i e Vice Presiden of G Carpen er and had held a number of senior posi ions, including Head of G Carpen er's U.S. Trea Opera ions and Head of he firm's Global Special Practices b siness. Mr. Zaffino has o er 20 ears of e perience in he lns rance and Reins rance ind s r . Prior o joining G Carpen er in 2001, he held se eral senior posi ions, mos recen l ser ing in an e ec i e role in a GE Capi al por folio compan ha speciali ed in reins rance.

# A\_A AB \_- A-

The Companiss bjec of he informational reporting requirements of the Section Echange Action of 1934. In accordance with the Echange Act, the Companish he SEC annual reports on Form 10-K, quarrely reports on Form 10-Q and current reports on Form 8-K. The Companish

s ch as FINRA, as described f r her abo e nder Par I, I em 1 B siness (Reg Ia ion) of his repor . Compliance in h foreign and U.S. layer and reg Ia ions ha are applicable o o r opera ions is comple and may increase o r cos of doing b siness in in erna ional j risdic ions. These layers and reg Ia ions incl delimpor and e por req iremen s, an i-corr p ion layers s ch as he U.S. Foreign Corr p Prac ices Ac and he pending an i-br

processes in response o changing legal or reg la or req iremen s in his area co ld res I in legal liabili, or impairmen o o r rep a ion in he marke place, as relating o o r compliance s s ems and con rols.

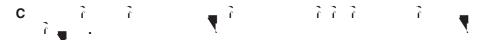
#### Financial Risks

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Vola ili, in eq i, and bond marke condi ions ma, ha e an nfa orable impac on he al e of he Compan, 's pension r s asses and es ima ed f re pension liabili ies. As a res I, he Compan, 's financial res I s in an period co Id be nega i el impac ed. In addi ion, in a period of an e ended financial marke do nh rn, he Compan, co Id be req ired o pro ide incremen al pension plan f nding in he res I ing liq idi, risk, hich co Id bega i el impac he Compan, 's financial fle ibili, .

The Company has significan pension obligations of ising approximately \$11 billion a December 31, 2010. The magnide of organized pension plans means har of rearrings and he finded satisfies of organized pension plans are comparated pension plans as of a soft of the pension plans are comparated pension plans as a soft of the pension plans are comparated pension plans. The pension plans are comparated pension plans as asset of a soft of the pension plans are comparated pension plans as asset or liabilities, respectively. Variations in any of he preceding factors could be significantly as or shareholder's equit from the pension plans.

Global economic and poli ical condi ions affec o'r clien s'b sinesses and he marke s he ser e. In 2008 and 2009, he credi marke s and he financial ser ices ind s r e perienced a period of npreceden ed rmoil and phea al charac eri ed b he bankr p c, fail re, collapse or sale of ario s financial ins i ions and an npreceden ed le el of in er en ion from he Uni ed S a es and foreign go ernmen s. These economic condi ions ha e res I ed in nega i e impac s on b sinesses and financial ins i ions, and financial ser ices en i ies in par ic lar. The global economic crisis has had a significan effec on o r Cons I ing segmen in par ic lar. Man of o r clien s ha e been red cing e penses, incl ding amo n s he spend on cons I ing ser ices. If hese economic condi ions persis

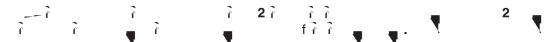


Bo h Mood, 's and S andard & Poor's do angraded he Compan, 's senior deb credi ra ing in la e 2004 and S&P anno nced a f r her do angrade in December 2007. Frren I, he Compan, 's senior deb is ra ed Baa2 by Mood, 's and BBB-by S&P. These ra ings are he ne Fo-logues in estimen grade ra ing for Mood, 's, and he logues in estimen grade ra ing for S&P.

If reneed or aise capial in hefer (for eample, in order of nd maring debobligations or finance acq isitions or other initiaties), and for her crediting do respectively. It increases of refinancing costs, and could limit or access of infinancing so of ress. For her, rebeliede has a do regrade of a rating below in estimate the pressure of the second restriction.



We are s bjec o e change ra e risk beca se some of o r s bsidiaries recei e re en e o her han in heir f nc ional c rrencies, and beca se me s ransla e he financial res I s of o r foreign s bsidiaries in o U.S. dollars. O r U.S. opera ions earn re en e and inc r e penses primaril in U.S. dollars. In cer ain j risdic ions, however, e er, o r Risk and Ins rance Ser ices opera ions general e re en e in a n mber of differen c rrencies, b e penses are almos en irel inc rred in local c rrenc. D e o fl c a ions in foreign e change ra es we are s bjec o economic pos re as well as c rrenc ransla ion e pos re on he profis of o r opera ions. E change ra e risk co Id ha e a significan impac on o r financial condi ion, res I s of opera ions or cash flow.



As, as e iden in he recen financial crisis, con erpar, risk can q ickly escala e restling in s bs an ial rading and in esmen losses for corpora exand o her in estors. In addition, the maj inc r

#### In erna ional Opera ions

22

We do b siness prorld wide. In 2010, 56 percen of he Compan is o all opera ing segmen re en e reas genera ed from opera ions o side he Uni ed S a es, and o er one-half of o r emplo ees are loca ed o side he Uni ed S a es. We e pec o e pand o r non-U.S. opera ions f r her.

The geographic bread h of o r ac i i ies s bjec s s o significan legal, economic, opera ional, marke, compliance and rep a ional risks. These incl de, among o hers, risks rela ing o:

economic and poli ical condi ions in foreign con ries, including he recendistripion in he global financial markes;

po en ial conflic s of in eres ha ma arise as  $\sqrt{10}$ e e pand he scope of o r b sinesses and o r clien base;

in erna ional hos ili ies, erroris ac i i ies, na ral disas ers and infras r c re disr p ions;

local in es men or o her financial res ric ions ha foreign go ernmen s ma impose;

po en ial cos s and diffic I ies in compl ing, or moni oring compliance  $\sqrt{1}$  h r les rela ing o rade sanc ions adminis ered b he USS. Office of Foreign Asse s Con rol, he req iremen s

significan disr p i e effec on o ropera ions. We co ld po en iall, lose clien da a or e perience ma erial ad erse in err p ions o o ropera ions or deli er, of ser ices o o r clien s in a disas er reco er, scenario.

We reg larl assess and ake seps o improve ponore is ing b siness con in i plans and ke management s ccession. However, a disaster on a significant scale or affecting certain of or key operating areas rejinition of across regions, or or inability of scales of the siness con in i problem, cold materially in entry poor b siness operations and case material financial loss, loss of himmaterial, region actions, representations, representations and case material linear poor inability.

## Compe i i e Risks



As a global professional ser ices firm, he Compan e periences ac e and con in o s compe i ion in each of is opera ing segmens. O rabili, o compe e s ccessf II depends on a arie, of fac ors, incl ding o r geographic reach, he sophis ica ion and q ali, of or ser ices, o r pricing relative o compe i ors and o r c s omers' op ion o self-ins re or illite in ernal reso rces insead of constants. If we are nable o responds ccessf II o he compe i ion and reso rces insead of constants. If ye are nable of services is of operations and resonant reso

In o r Cons I ing segmen recompe e for b siness and employee alen reliable h n mero sindependen cons I ing firms and organia ions affilia ed h accoming, information sistems, echnologiand financial ser ices firms around hereord.

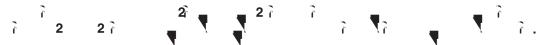


Across all of o r b sinesses, o r personnel are cr cial o de eloping and re aining he clien rela ionships on thich o r re en es depend. I is herefore er impor an for s o re ain significan re en e-prod cing emplo ees and he ke managerial and o per professionals, ho s ppor hem. We face n mero s challenges in his regard, incl ding:

he in ense compe i ion for alen in all of o rb sinesses;

he

or consolida e and combine heir opera ions, i ma decrease he amo n of rork have perform for hese cliens. If one of or c rren cliens merges or consolida esta i ha compan ha relies on ano her provider for is ser ices, rema lose, rork from ha clien or lose he oppor nit o gain additional rork. The increased marke possible rest is of ind sr consolidation could addersely affect or b siness. Grappener is especially structured by sceptible or his risk given he limited nomber of instructions of the marke place.



To remain compe i i e in man of o r b siness àreas, em s iden if he mos c rren echnologies and me hodologies and in egra e hem in o o r ser ice offerings. For e ample, G Carpen er's risk-modeling ser ices are increasingly dependen on implementing ad anced sof are and da accompilation ools and Mercer's ability o price is on so roing ser ices compe i i el is highly dependent on he efficient and cost effective se of echnology. If are do not make the correct echnology choices or in estiments, or if o richoices or in estiments are instituted in the most control entre e

#### Acq isi ions and Disposi ions

We have a his or of making acq isi ions, incl ding a o al of 26 acq isi ions in he period 2008-2010 for aggrega e p Tchase considera ion of \$1.3 billion. We have also e i eduario s b sinesses, incl ding he sale of P nam In es men s Tr s (P nam) in A g s 2007 and he sale of Kroll in he hird q ar er of 2010. We expect have acq isi ions will con in e o be a key par of o r b siness s rateg. O r s ccess in his regard will depend on o rability o iden if and complete for appropriate acq isi ion candidates and o complete with fatorable rest Is he ransactions we decide o p rs e.

While we in end ha or acq isi ions will improfe or compelitiones and profiability we cannobe certain ha or past or for eacq isi ions will be accretive or earnings or otherwise meetor or operational or strategice pectations. Acq isi ions in oldespecial risks, including according, regulator, compliance, information echnolog or homan resorces is seen a collidarise in connection, with, or as a result of, he acq isi ion of he acq ired compan; he poen ial assimption of nanticipated liabilities and contingencies and difficulties in integrating acq ired bisinesses; and acq ired bisinesses may not achieve he levels of revented profit or prodiction, if in he for revented he performance of or reporting into sor an acq ired bisiness arises from or projections or assimptions, or estimates about for propring into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness collidarial end of or reporting into sor an acq ired bisiness and or sor an acq ired bisin

Demand for man, pes of ins rance and reins rance general, rises and falls as economic group he pands or slows. This dinamic affects he letel of commissions and fees generated by Marsh and Girchard Carpen er. To he elder or cliens become adtersely affected by declining by siness conditions, he may choose of limit heir prichases of ins rance and reins rance colored colored applicable of the mass of the mass of instance and reins rance colored and decide not operate or risk and isor ser ices. Thich to limit of ability of generate fees the endered end of the mass of cliens and combinations associated with an economic dolored reins rance in the loss of cliens or by hampering or ability of place instrance and reins rance by siness. Girchard Carpen er is especially some sceptible of his risk given he limited number of instrance company cliens and reins rersist he marke place.

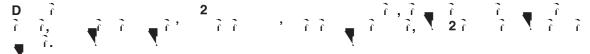


A significan por ion of o r Risk and Ins rance Ser ices re en e consis s of commissions paid o s o of he premi ms ha ins rers and reins rers charge o r clien s for co erage. O r re en es and profi abili, are s bjec o change o he e en ha premi m ra es fl c a e or rend in a par ic lar direc ion.) The po en ial for changes in premi m ra es is significan, d e o he general phenomenon of pricing c clicali, in he commercial ins rance and reins rance marke s.

In addition of motion ements in premition rates, or ability of all ernation ements are commission retering to the growing an ailability of all ernations of a self-instructions. This reind includes a greater illingness on the part of corporations of self-instructions reflected and reinstructions of a self-instruction instruction and reinstructions of a self-instruction instruction and reinstructions. For the profit ability of or Risk and Instruction of a rance segment depends in part on enstring that or professionals are compensated not only for instructions rance and reinstructions, but for the increasing analytical services and adjice that the profit ability of a reflect th



O r Cons I ing segmen , cond c ed hro gh Mercer and Oli er W man Gro p, represen ed 46 percen of o r o al opera ing segmen re en e in 2010. O r b sinesses in his segmen is s bjec o par ic lar risks.



O r Cons I ing segmen has his orically achie ed significan ann all re en e group. In Despi e his his or, however, he recent global economic conditions have restled in negative impacts on bosinesses and financial institions. Many of or clients, including financial institions, corporations, go ernmen allenties and pension plans, that eleven red cing expenses, including amons spen on constiting services. The evolution of the control of the

In addi ion, demand for man, of Mercer's benefits ser ices is affected by go ernment regulation and a riles, which drive or cliens' needs for benefits-related ser ices. For example, significant changes in go ernment regulations affecting he alie, se or delivery of benefits and himmant resorces programs, including changes in regulations relating to heal than discretized benefit plans, defined contribution plans, or defined benefit plans, man, and ersely affect he demand for or profitability of Mercer's ser ices.

2

Marsh & McLennan Companies and i s s bsidiaries main ain heir corpora e headq ar ers in and aro nd Ne York Ci . We also main ain o her offices aro nd he yorld, primaril in leased space. In cer ain circ ms ances yee ma ha e space ha es ble o hird par ies, depending pon o r needs in par ic lar loca ions.

Marsh & McLennan Companies and cer ain of iss bsidiaries of the land indirect has special-proses bsidiaries, a 55% condominim in erest coloring approximately and indirect has a great feet in a 44-s or bilding in Next York Ci. This real est a est est as he Companies for general corporate set. The remaining 45% condominim in erest in he 1166 Proper is of the land by an inaffiliated hird par. The Companies of the endirection of the land by a 30-lear loan has is non-recourse on he Companies do the land by a first more gage lien on he condominim in erest and a first priority assignment of leases and rens. In he even of defall has some of the land by t

3.

Informa ion regarding legal proceedings is se for h in No e 16 o he consolida ed financial s a emen s appearing  $\frac{1}{2}$  nder Par II, I em 8 (Financial S a emen s and S pplemen ar Da a) of his repor.

2010

2009

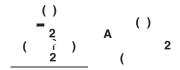
For informa ion regarding di idends paid and he n mber of holders of he Compan, 's common s ock, see he able en i led Selec ed Q ar erļ Financial Da a and S pplemen al Informa ion (Una di ed) belogen on he las page of Par II, I em 8 (Financial S a emen s and O her S pplemen ar Da a) of his repor.

The Compan, 's common s ock is listed on the New York, Chicago and London S ock E changes. The following able indicates the high and low prices (NYSE composition of the Compan, 's common s ock during 2010 and 2009 and each quarter! period thereof:

S ock Price Range S ock Price Range Lon High High Lρ, ∎ Firs Q ar er \$24.84 \$21.17 \$25.13 17.18 \$20.21 Second Q ar er \$25.47 \$22.81 18.43 Third Q ar er \$24.72 \$22.13 \$24.92 18.46 Forh Q arer \$23.40 \$25.46 21.45 F II Year \$27.50 \$20.21 \$25.46 17.18

On Febr ar 18, 2011, he closing price of he Compan 's common s ock on he NYSE as \$30.78.

P rs an oa Sep ember 2010 a hori a ion b, he Compan, 's Board of Direc ors o rep rchase shares of is common sock p oa dollar al e of \$500 million, he Compan, rep rchased 3,365,889 shares of is common sock d ring he for h q ar er of 2010. The Compan, remains a hori ed o rep rchase shares of is common sock p oa dollar al e of appro ima \$\delta\$ \$414.5 million. There is no ime limi on his a hori a ion.



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Marsh & McLennan Companies, Inc. and S bsidiaries (he Compan) is a global professional ser ices firm projection idea and soli ions in he areas of risk, strateg, and himan capital. The Compan is subsidiaries inclide Marsh which projects risk and instration ser ices; G Carpen er, which projects reins rance ser ices; Mercer which projects him man resorce and related financial adjice and ser ices; and Oli er W man Gro post hich projects managemen consiling and other ser ices. The Compan is approved in a el 51,000 employees world wide projects and ice and ransac ional capabilities of clients in our error of the companies.

The Compan, 's b siness segmen s are based on he ser ices projeded. Risk and Instrance Ser ices inclides risk management and instrance and reinstrance broking and ser ices, projeded primarily by Marsh and G., Carpen er. Cons ling, which comprises he activities of Mercer and Oli er W. main Grop, inclides himan resorce consiling and related in esiment and of sorcin.

• Resol ion in J ne 2010 of he li iga ion bro gh b, he Alaska Re iremen Managemen Board (ARMB) on behalf of Alaska benefi plans a gains Mercer, rela ing of ork in he period 1992 o 2004. This se lemen, in hich Mercer e pressly denied liability, resolved all claims a

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C ? ?			
For he Years Ended December 31,			
(In millions, except per share figures)	2010	2009	2008
î	\$10,550	\$9,831	\$10,730
î			
Compensa ion and benefi s	6,465	6,	
		-	

Consolida ed ne income a rib able o he Compan  $\sqrt{n}$  as \$855 million in 2010, compared  $\sqrt{n}$  h \$227 million in 2009.

Cì , îî î

The Compan cond c s b siness in man con ries, as a res I of which he impac of foreign e change rate mo emen s ma impac period-o-period comparisons of re en e. Similarly, he re en e impac of acq isi ions and disposi ions ma impac period-o-period comparisons of re en e. Underly ing re en e meas res he change in re entre e from one period o ano her by isolating hese impacts. The impac of foreign c rrency e change floc a ions, acq isi ions and disposi ions on he Compan is operating re en es is as follows:

	ď	î 31,			С	í	C 2 i *	ĵ	
(In millions, except percentage figures)	2009	2008	% C 2 i	С	1	A D	ij	ì	7
Marsh G Carpen er	\$4,319 911	\$ 4,524 803	(5)% 13%		(4)% (4)%		9%		(1)% 8%
\$ b o al Fid ciar, In eres Income	5,230 54	5,327 139	(2)% (61)%		(4)% (2)%		2% 1%		(60)%
To al Risk and Ins rance Ser ices	5,284	5,466	(3)%		(4)%		2%		(1)%
C i Mercer i	3,327	3,642	(9)%						

Consolida ed re en e for 2009 decreased 8% o \$9.8 billion compared in \$10.7 billion in 2008, reflec ing a 3% decrease in inderly ingreen e and a 4% negative impact of foreign corrency ranslation. Retentioned the Risk and Instructioned range of the second second

### Expenses

Consolida ed opera ing e penses increased 6% in 2010 compared in he same period in 2009. E penses in 2010 incl de he \$400 ne se lemen a Mercer. In 2009, he Compan recorded a \$230 million charge, ne of ins rance recoleries, for he se lemen of he sec ri ies and ERISA class ac ion laws is filed in 2004. Res ricing and o her no export hicharges in 2010 of \$139 million decreased \$155 million from charges of \$294 million in 2009. E clithing hese charges, e penses were \$9.1 billion in 2010 compared with \$8.5 billion in 2009, an increase of 6%. The increase reflects a 1% increase die on he impact of foreign circing e change, a 3% increase die on he impact of acquisitions and a 2% increase in inderly ingite penses. The increase in inderly ingite penses is die on higher pension, rayel and energing and on her on side services costs.

Consolida ed opera ing e penses decreased 10% in 2009 compared pri h he same period in 2008. In 2009, he Compan recorded a \$230 million charge, ne of ins rance recordered eries, for he se lemen of he sec ri ies and ERISA class ac ion lags is filed in 2004. Res ricing and other no export his charges in 2009 of \$294 million decreased \$138 million from charges of \$432 million in 2008. E cliding hese charges, e penses peres \$8.6 billion in 2009 compared pri h \$9.6 billion in 2008, or a decrease of 11%. The decrease reflects a 4% declined e of he impact of foreign circing e change, a 1% declined e of he impact of dispositions and a 5% decline in inderlying e penses. The decrease in inderlying e penses is dispositions and a 5% decline in in base salar, employee benefits, rayel and energing energy is graphed and recordered penses from cliens.

#### Restructuring

## Ac ions Ini ia ed in 2010

In 2010, he Compan implemen ed res r c ring ac ions hich res I ed in cos s o aling \$114 million, primaril rela ed o se erance and benefi s, and cos s for f re ren and o her real es a e cos s.

Appro ima el \$

ac i i ies of Kroll and KLS ha e been segrega ed and repor ed as discon in ed opera ions in he accompan ing financial s a emen s for all periods presen ed. The gain on he sale of Kroll and rela ed a benefits and he af er- a loss on he disposal of KLS, along i h Kroll's and KLS's 2010 and compara i e res I s of opera ions are incl ded in discon in ed opera ions.

D ring he second q ar er of 2009, Kroll sold KGS. The res I s of opera ions and he loss on sale of KGS are incl ded in discon in ed opera ions.

D ring he for h q ar er of 2008, he Compan sold is U.S. and U.K. res r c ring b sinesses o heir respective managemen eams in separa eleveraged by o s. Based on he erms and conditions of

Fid ciar in eres income √ as \$

d e o he in rod c ion of ne prod c s and ser ices, broad rends in emplo ee demographics, incl ding le els of emplo men, he effec of go ernmen policies and reg is ions, and fl c a ions in in eres and foreign e change ra es. Re en es from he pro ision of in es men managemen ser ices and re iremen r s and adminis ra i e ser ices thich are e pec ed o increase o er ime, are significan! affec ed b sec ri ies marke performance.

The res 1's of opera ions for he Cons 1 ing segmen are presen ed belove:

(In millions of dollars)	2010	2009	2008
ì	\$4,835	\$4,609	\$5,196
Compensa ion and Benefi s	2,97		

With he disposition of Kroll in A g s 2010, along with pretions diesting and Technolog segment. As and 2010, he Compan, has now diesting and Technolog segment. As described in No e 1 of the consolidated financial significant at ements, based on the erms aid donditions of the diestinest of the CARG bisinesses in 2008, he Compan, determined it has continuing in other emention has bisinesses, as the erm is sed in SEC S aff According B lie in Topic 5e. Therefore, classification of the CARG bisinesses as discontinued operations is no appropriate, and their financial resisting he companded in the companded bisinesses in our managed bisinesses are now in the companded in the companded

The folloging res I s of Corpora e and O her incl des he Corpora e Ad isog and Res r c ring opera ions:

(In	millior	ns of dolla	ars)						2	2010	2	2009	2008
С		3	2 :										
С	j	<b>A</b> ( )	ì		î				\$	1 (9)	\$	1 4	\$ 127 208
С		ì	<u>,</u>	)						10 (172)	(	(3) (420)	(81 (255

Res Is of discon in ed opera ions in 2008 incl de he opera ing res Is of Kroll, KLS and KGS and he effec s of hree o her discon in ed opera ions P nam, Mediser ice and Kroll Cr cible  $\sqrt{}$  hich are disc ssed in more de ail below:

Wi h regard o P nam, discon in ed opera ions in 2008 incl des (1) he impac of imma erial corrections and o her adjis mens of he for high arter of 2007 and profision related of her ransaction, (2) adjis mens of her approfision or reflect differences be present a reflection of the ransaction, and (3) in erest on liabilities for certain a related indemnities profited as par of her ransaction. In he first quarter of 2008, Marsh completed he sale of Mediser ice, a claims administration operation in Brail. The gain on his disposal, ner of a , is inclided in discontined operations in 2008. In he hird quarter of 2008, Kroll completed he sale of Kroll Cricible (Cricible), a difficient of its government ser ices operation. The loss on his disposal, ner of a , is inclided in discontined operations in 2008.

S mmari ed S a emen s of Income da a for discon in ed opera ions is as follo, s:

For he Years Ended December 31, (In millions of dollars)	2010	2009	2008
Kroll Opera ions Re. en e	\$ 381	\$ 699	\$ 866
E pense (a)	345	958	1,281
Ne opera ing income Income a	36 16	(259) 24	(415) 24
Income from Kroll opera ions, ne of a O her discon in ed opera ions, ne of a	20 (7)	(283)	(439)
Income (loss) from discon in ed opera ions, ne of a	13	(283)	(439)
Disposals of discon in ed opera ions (b) Income a (credi ) e pense (	58	8	29
		_	

1-1 1-1

ha con rib ed o he losses, ( ) he carr for ard periods for he ne opera ing losses ( NOLs ) and foreign a credi carr for ards, ( i)  $\hat{J}$ 

he Compan con rib ed

D ring 2008, he Compan, 's 3.625% file, ear filed rale \$250 million senior no es ma red. The Compan sed cash on hand o manage filip idi, , incl. ding he repa men of hese no es.

In he f

These in , es men s and deb ins r men s are disc ssed more f  $\,$  I $\,$  in No e1 o he consolida ed financial s a emen s appearing in I em 8 of his repor .

Based on he abo e balances, if

## Legal and Other Loss Contingencies

The Compan and is subsidiaries are subject on mero sclaims, lagras is and proceedings including claims for erfors and omissions. GAAP requires hall liabilities for confingencies be recorded then it is probable hall a liability has been incurred before he balance sheem date and he amon can be reasonably estimated. Significan manag

## Income Taxes

The Compan a rale reflects is income, sa or a rales and a planning in he ario s j risdic ions in thick i operales. Significan j dgmen is required in delermining he annual a rale and in e all a ing noter ain a positions. The Compan reports a liability for nrecognited a benefit s resulting from noter ain a positions also noted a position is a process. The first septing of estrecognition. We determine the heritismore

which is incl ded in he Compan, 's consolida ed balance shee s. The Compan, periodical, re ie, she carr, ing all e of is in es men so de ermine if an all a ion adjis men sare appropria e inder he applicable acconing prononcemen s. The Compan bases is re ie, non he fac sand circ ms ances as he rela e o each in es men. Fair all e of in es men sin pri a e eq i, finds is de ermined by he finds' in es men managers. Fac ors considered in de ermining he fair all e of pri a e eq i, finds is de ermined by he finds' in es men managers. Fac ors considered in de ermining he fair all e of pri a e eq i, finds is de ermined by he finds' in es men managers. Fac ors considered in de ermining he fair all e of pri a e eq i, finds is de ermined by he finds in es men sincle des ors; performance moreonement is of companies; res ric ions on he sale or disposal of he in es men s; rading characteristics of he sec ri ies; and he rela i e si e of he holdings in comparison of oher pri a e in es ors and he public marke float. In hose instances, where quoted end marke prices are not a allable, particularly for eq i, holdings in pri a e companies, or formal restrictions limithe sale of sec ri ies, significant management judgment is required of de ermine he appropriate all e of he Compan, 's in es mens. The Compan, re ie, significant pri a e eq i, in es mens.

Good, will Impairment Tes ing The Compan, is required to assess good, will and an indefinite-lifed in ang

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Marsh & McLennan Companies, Inc. and S bsidiaries C  $\hat{i}$  —  $\hat{i}$  —  $\hat{i}$ 

For he Years Ended December 31, (In millions, except per share figures)	2010	2009	2008
Re en e	\$10,550	\$9,831	\$10,730
	Ψ10,000	φο,σοι	Ψ10,700
E pense:			
Compensa ion and benefi s	6,465	6,182	6,830
O her opera ing e penses	3,146	2,871	3,221
Opera ing e penses	9,611	9,053	10,051
Opera ing income	939	778	679
In eres income	20	17	47
In eres e pense	(233)	(241)	(220)
In es men income (loss)	43	(2)	(12)
Income before income a es	769	552	494
Income a es	204	21	113
Income from con in ing opera ions	565	531	381
Discon in ed opera ions, ne of a	306	(290)	(443)
Ne income (loss) before non-con rolling in eres s	871	241	(62)
Less: ne income a rib able o non-con rolling in eres s	16	14	11
Ne income (loss) a rib able o he Compan	\$ 855	\$ 227	\$ (73)
Basic ne income (loss) per share			
Con in ing opera ions	\$ 1.01	\$ 0.97	\$ 0.70
Ne income (loss) a rib able o he Compan	\$ 1.56	\$ 0.43	\$ (0.13)
Dil ed ne income (loss) per share			
Con in ing opera ions	\$ 1.00	\$ 0.96	\$ 0.70
Ne income (loss) a rib able o he Compan	\$ 1.55	\$ 0.42	\$ (0.14)
A erage n mber of shares o s anding Basic	540	522	514
Dil ed	544	524	<u>515</u>
Shares o s anding a December 31,	541	530	514

The accompan ing no es are an in egral par of hese consolida ed s a emen s.  $\mathring{\mbox{\bf 1}}$ 

Marsh & McLennan Companies, Inc. and S bsidiaries

Marsh & McLennan Companies, Inc. and S bsidiaries  C i 2 ' i C 2	2 i i		
For he Years Ended December 31, (In millions, except per share figures)	2010	2009	2008
Ci			
Balance, beginning and end of, ear	\$ 561	\$ 561	\$ 561
$A \hat{i} = -\hat{i}C = \hat{j}$			<del></del>
Balance, beginning of ear	\$ 1,211	\$ 1,245	\$ 1,242
Change in accr ed s ock compensa ion cos s	6	54	11
Iss ance of shares nder s ock compensa ion plans and emplo ee			
s ock p rchase plans and rela ed a benefi s/deficiencies	(17)	2	(8)
P rchase of s bsidiar, shares from non-con rolling in eres s		(38)	
Iss ance of shares for acq isi ions	(15)	(52)	
Balance, end of, ear	\$ 1,185	\$ 1,211	\$ 1,245
7 7 7			
Balance, beginning of ear	\$ 7,033	\$ 7,237	\$ 7,732
Ne income (loss) a rib able o he Compan ()	855	227	(73)
Di idend eq i alen s paid	(15)	(14)	(10)
Di idends declared (per share amo n s: \$.81 in 2010, \$.80 in			
2009 and 2008)	(437)	(417)	(412)
Balance, end of, ear	\$ 7,436	\$ 7,033	\$ 7,237
A _ 2 C 2 i			
Balance, beginning of ear	\$(2,171)	\$(2,098)	\$ (351)
Foreign c rrenc, ranisla ion adj s men s ( )	(27)	346	(770)
Unreali ed in es men holding (losses) gains, ne of reclassifica ion			
adj s men s ( )	(12)		

in Marsh & McLennan Companies, Inc. (he Compan), a global professional ser ices firm, is organied based on he differen ser ices ha i offers. Under his organia ional ser cere, he Compan 's to be siness segmens are Risk and Insertance Ser ices and Conselling. As discessed below, on Alignos 3, 2010 he Compan completed he sale of Kroll, he Compan is former Risk Conselling & Technolog segmen, o Allegii, Inc. (Allegri).

As disc ssed in No e 5, he Compan disposed of se eral b sinesses from 2008 hro gh 2010, which are classified as discon in ed operations in hese financial s a emen s.

The Risk and Ins rance Ser ices segmen pro ides risk managemen and ins rance broking, reins rance broking and ins rance program managemen ser ices for b sinesses, p blic en i ies, ins rance companies, associa ions, professional ser ices organi a ions, and pri a e clien s. The Compan cond c s b siness in his segmen hro gh Marsh and G Carpen er.

In he firs q ar er of 2010, Marsh acq ired Haake Companies, Inc., an ins rance broking firm in he Mid. es region and Thomas R herfoord, Inc., an ins rance broking firm in he So heas and mid-A lan ic regions of he U.S. In he second q ar er of 2010, Marsh acq ired HSBC Ins rance Brokers L d., an in erna ional projider of risk in ermediar, and risk adjisor, ser ices and he Bosonian Grop Ins rance Agency, Inc. and Bosonian Solions, Inc. (collectively he Bosonian Grop), a regional ins rance brokerage in New England. In he for high ar er of 2010 Marsh acq ired Trion, a U.S. pri ale benefit sepecialis and SBS, a Georgia-based benefit seprokerage and consiling firm. In Jan ar 2011, Marsh acq ired RJF Agencies, an independent ins rance agency in he pper Mid. es .

In April 2009, G Carpen er comple ed he acq isi ion of John B. Collins Associa es, Inc., pre io sign he fif h-larges risins rance in ermediar in he U.S. and se en h-larges in he order 2009, G Carpen er comple ed he acq isi ion of London-based special, reins rance broker Ra ner Macken ie Limi ed from HCC Ins rance Holdings, Inc. In Sep ember 2009, Marsh acq ired In erna ional Ad isor, Ser ices, L d., an independen manager of cap i es and hird-par, ins rance companies in Berm ida. In December 2009, Marsh acq ired he NIA Gro p, LLC, an independen ins rance agenc in he Nor heas.

The Cons I ing segmen projects ad ice and ser ices on he managements of organications in he area of himan resolute cons I ing, comprising relirement and in esiments, heal himan benefits, on solutions and alent; and single and risk management consisting, comprising management, economic and brand consisting. The Company condicts bisiness in his segment has a precise and Oligien Williams Group. In J. J. 2010, Mercer and precise I industrial industria

In he firs q ar er of 2010, Kroll comple ed he sale of KLS. On A g s 3, 2010, he Compan comple ed he sale of Kroll o Al egri, for cash considera ion of \$1.13 billion. The acco n balances and ac i i ies of Kroll and KLS

Cons I ing re en e incl des fees paid by clien's for ad ice and ser ices and commissions from ins rance companies for he placemen for individual and grope con racs. Fee re en e for engagemen synhere remoneration is based on ime plis on of-pocke eigenses is recognited based on he amoin of ime consiling professionals eigendon he engagemen. For fixed fee engagemens, re en e is recognited sing a proportional performance model. Re en e from ins rance commissions not side by a fee arrangement is recorded on er he effective period of he applicable policies. Re en es for asse based fees are recognited on an accritable policies. Re en es for asse based fees are recognited on an accritable policies. Re en es for asse based fees are recognited on an accritable policies. Re en es for asse based fees are recognited on an accritable on a limited of misser of engagements, performance fees may also be earned for achieting cer ain pre-de ermined performance criteria. Son fees are recognited on a performance criteria have been achieted and agreed ob he clien. E penses inc rred by professional saff in he generation of refer en e are billed on he client and included in refer en e.

C 2  $\hat{i}$  C 2  $\hat{i}$ : Cash and cash eq i alen s primaril consist of cerificates of deposition and ime depositions  $\hat{s}_{i}$  in original matrix items of hree months or less, and mone marke finds.

A: Fi ed asse s are s a ed a cos less acc m la ed deprecia ion and amor i a ion. E pendi res for impro emen s are capi ali ed. Upon sale or re iremen, he cos and rela ed acc m la ed deprecia ion and amor i a ion are remo ed from he acco n s and an gain or loss is reflec ed in income. E pendi res for main enance and repairs are charged o opera ions as inc rred.

Deprecia ion of b ildings, b ilding impro emen s, f rni re, and eq ipmen is pro ided on a s raigh-line basis o er he es ima ed sef I li es of hese asse s. Leasehold impro emen s are amor i ed on a s raigh-line basis o er he periods co ered b he applicable leases or he es ima ed sef I life of he impro emen prinche er is less. The Compan periodically re iegras long-li ed asse s for impairmen periodically re en s or changes indica e ha he carry ing all e of asse s may no be reco erable.

The componen s of fi ed asse s are as follows:

December 31, (In millions of dollars)	2010	2009
F rni re and eq ipmen	\$ 1,079	\$ 1,049
Land and b ildings	402	410
Leasehold and b ilding impro emen s	752	723
	2,233	2,182
Less-acc m la ed deprecia ion and amor i a ion	(1,411)	(1,332)
	\$ 822	\$ 850

: The Compan holds in es men s in bo h p blic and pri a e companies, as well as cer ain pri a e eq i, f nds. P blicl raded in es men s are classified as a ailable for sale and carried a marke al e. Non-p blicl raded in es men s are carried a cos. Changes in he fair al e

☐ 2— Î Î ☐ A : Good Fill represen s acq isi ion cos s in e cess of he fair

permanen, s ch as e penses ha are no ded c ible in he re rns, and some differences are emporar, and re erse o er ime, s ch as deprecia ion e pense. Temporar, differences crea e deferred a asses and liabili ies. Deferred a asses generall, represen i ems ha can be sed as a a ded c ion or credi in a re rns in f re, ears for hich benefi has alread been recorded in he financial s a emen s. Val a ion allogrances are es ablished for deferred a asses y then i is es ima ed ha f re a able income till be ins fficien o se a ded c ion or credi in ha j risdic ion. Deferred a liabili ies generall represen a e pense recogni ed in he financial s a emen s for men has been deferred, or e pense for thich a ded c ion has been aken alread in he a re rn by he e pense has no e been recogni ed in he financial s a emen s.

- P i i : All deri a i es, the her designa ed in hedging rela ionships or no, are recorded on he balance shee a fair al e. If he deri a i e is designa ed as a fair al e hedge, he changes in he fair al e of he deri a i e and of he hedged i em a rib able o he hedged risk are recogni ed in earnings. If he deri a i e is designa ed as a cash floothedge, he effec i e por ions of changes in he fair al e of he deri a i e are recorded in o her comprehensi e income and are recogni ed in he income s a emen then he hedged i em affec s earnings. Changes in he fair al e a rib able o he ineffec i e por ion of cash floothedges are recogni ed in earnings.
- C: Financial ins r men stahich po en iall s bjec he Compan o concen ra ions of credi risk consis primaril of cash and cash eq i alen s, commissions and fees recei able and ins rance reco erables. The Compan main ains a polic pro iding for he di ersifica ion of cash and cash eq i alen in es men s and places i s in es men s in a large n mber of high q ali financial ins i ions o limi he amo n of credi risk e pos re. Concen ra ions of credi risk in respect o recei ables are generall limi ed d e o he large n mber of clien s and marke s in which he Compan does b siness, as rell as he dispersion across man geographic areas.
- 2 D: Effect e Jan ar 1,2009, he Compan adop ed he gidance for he calc la ion of earnings per share (EPS) for share-based pa men a first h rights o di idends or di idend eq i alen s. The gidance indica es han est ed share-based pa men a first ha con ain nonforfei able rights o di idends or di idend eq i alen s (fine her paid or inpaid) are par icipa ing sec ri ies and sho ld be inclided in he comp a ion of basic and dil i e EPS sing he for eas me hod. The adop ion of his ne gidance did no ha e an impac on he fiscal ear 2008 for EPS from con in ing opera ions, discon in ed opera ions and ne income beca se he reas r s ock me hod fiscal i e.

Basic ne income per share a rib able o he Compan, and income from con in ing opera ions per share are calc la ed b, di iding he respec i e af er- al income a rib able o common shares b, he reigh ed a erage n inber of o s anding shares of he Compan, 's common s ock.

Dil ed ne income a rib able o he Compan per share and income from con in ing opera ions per share are calc la ed b di iding he respec i af er- a income a rib able o common shares b he reigh ed a erage n riber of o sanding shares of he Compan 's common sock, hich ha e been adj sed for he dil i e effec of po en iall iss able common shares (e cl ding hose ha are considered par icipa ing sec ri ies). The dil ed earnings per share calc la ion reflec s he more dil i e effec of ei her (a) he reas me hod ha ass mes ha he par icipa ing sec ri ies ha e no been e ercised or (b) he reas r sock me hod. Reconci51 ha ass mes.08 IW nBT10 mes.08 IW nBT1nings per sh

(In millions)	2010	2009	2008
Ne income (loss) a rib able o he Compan	\$855	\$227	\$ (73)
Less: Por ion a rib able o par icipa ing sec ri ies	11	4	(6)
Ne income (loss) a rib able o common shares	\$844	\$223	\$ (67)

Compan

are consis en  $\sqrt{1}$  h hose applied by an interest estimate by an interest estimate and are company. Mercer manages approximately \$12 billion of assets in rest or finds for thick Mercer's management or rest effect is considered a ariable in erest. Mercer has no ne interest est estimate interest estimated and interest estimate and interest estimated by the second estimate estimated by the second estimated by the second estimated by the second estimated by the second estimated estimated by the second estimated e

In Jan ar 2010, he FASB iss ed ne g idance ha adds addi ional disclos res abo ransfers in o and o off Le els 1 and 2 i ems and separa e disclos res abo p rchases, sales, iss ances, and se lemen s rela ed o Le el 3 meas remen s. I also clarifies e is ing fair al e disclos res abo he le el of disaggrega ion and abo inp s and al a ion echniq es sed o meas re fair al e. F r her, he ne g idance amends he req iremen s on emplo er's disclos res abo pos re iremen benefi plan asse s o req ire disclos res be pro ided b classes of asse s ins ead of b major ca egories of asse s. This g idance is effec i e for he firs repor ing period be

2.	•	ì	₽	4
	•		•	•

The folloging sched le projides additional information concerning acq isitions, in erest and income a espaid:

(In millions of dollars)	2010	2009	2008

# 3. 2 C 2 i -- i ( )

The componen s of o her comprehensi, e income (loss) are as follows:

v v			
For he Years Ended December 31, (In millions of dollars)	2010	2009	2008
Foreign c rrenc ransla ion adj s men s (ne of income a (credi) e pense of \$(7), \$54 and \$(14) in 2010, 2009 and 2008, respeciel) Unreali ed in es men holding (losses) gains, ne of income a credi	\$ (27)	\$ 346	\$ (770)
(e pense) of \$2, \$2 and \$(4) in 2010, 2009 and 2008, respec i el Less: Reclassifica ion adj s men for reali ed (gains) incl ded in the income, ne of income a e pense of \$3, \$1 and \$1	(7)	(1)	12
in 2010, 2009 and 2008, respec i el Losses rela ed o pension/re iree plans (ne) of income a credi of \$56, \$172	(5)	(1)	(1)
and \$562 in 2010, 2009 and 2008, respec i el )	(90)	(417)	(988
O her comprehensi e loss  Ne income (loss) before non-con rolling in eres s	(129) 871	(73) 241	(1,747 (62
Comprehensi e income (loss) before non-con rolling in eres s Less: Comprehensi e income a rib able o non-con rolling in eres s	\$ 742 (16)	\$ 168 (14)	\$(1,809 (11
Comprehensi e income (loss) a rib able o he Compan	\$ 726	\$ 154	\$(1,820
The componen s of acc m la ed o her comprehensi e income (loss) are as fo	llo, ∎s:		
December 31, (In millions of dollars)		2010	2009
Foreign c rrenc ransla ion adj s men s (ne of deferred a of \$10 and \$17 in 2010 and 2009, respecijel)  Ne nreali ed in es men gains (ne of deferred a of	1	62	\$ 89

million and es ima ed con ingen considera ion of \$81 million. Con ingen considera ion arrangemen s are primarily based on EBITDA and regen earges of ervivo of of regers. The fair all es of he con ingen consideration regers based on earnings projections of heacq ired entities and are called each earlier all entire heact entire and entire entir

In 2010, he Compan also paid \$60 million of deferred p rchase considera ion, \$3 million for he p rchase of o her in angible asses and \$2 million of con ingen p rchase considera ion related o acq isi ions made in prior, ears.

The following able presens he preliminar, allocation of he acq isition coss for he companies acq ired by he Compan during 2010 of the assess acq ired and liabilities assumed, based on heir

5. D i i

On A g s 3, 2010, he Compan comple ed he sale of Kroll o Al egri, for cash proceeds of \$1.13 billion. Kroll'

The indemni ies described abo e do no ha e a s a ed e pira ion da e. The Compan is released from risk nder he indemni, as he indemnified ma ers are se led or o her is resol ed. Since he Compan is no released from risk nder he indemni ies simple based on he passage of ime, for re

The Compan comple ed he sale of Kroll on A g s 3, 2010. Good, ill rela ed o Kroll has been reflec ed as asse s of discon in ed opera ions a December 31, 2009.

As pre io sl repor ed, in he second q ar er of 2009, Kroll comple ed he sale of KGS, i s U.S. go ernmen sec ri, clearance screening b siness. As a res I of he sale, he Compan, alloca ed good, will be ween KGS (he por ion of he repor ing ni sold) and Kroll (he por ion of he repor ing ni re ained), based on he rela i e fair all e of he wood ni s. In addition, as required inder GAAP, he Compan, e all a ed he por ion of he repor ing ni re ained for polenial impairmen. Fair all expanses imaled sing a marke approach, based on managemen's lales projections and ollook for he bisinesses in he circumstrated in the fair all e delermination, was calegorized as Leiel 3 in he fair all e hierarch. On he basis of he siep one impairmen es, he Compan, concluded ha good, will in he reporting in the second of the second of the reporting in the second of the second of

In March 2008, he Compan anno nced a managemen reorgani a ion, ₄i hin he Risk Cons I ing & Technolog segmen , her by , no separa e ni s, here formed, each reporting direc looke Compan ♣ Chief E ec i e Officer. These ni s are: (i) Kroll, hich incl des li iga ion s ppor and da a reco er l, backgro nd screening, and risk mi iga ion and response; and (ii) Corpora e Ad isor and Res r̃ of ring. As a res I of he managemen reorgani a ion, he Compan, cond c ed an in ≱rim good, vill assessmen for he ne, vereporing in s, vithin he Risk Cons Ting & Technolog segmen in he firs q ar er of 2008. Fair al e as es ima ed sing a marke approach, based on managemen 's la es projec ions and o look for he b sinesses in he c rren en ironmen a ha ime. In par ic lar, e en s impac ing he mor gage marke s nega i el impac ed Kroll Fac al Da a, and he en ironmen for Corpora e Ad isor, and Res r c ring ras diffic I. On he basis of he s ep one impairmen es, he Compan concl ded ha good will in he segmen was impaired, and recorded a charge of \$425 million in het firs q ar er of 2008 o reflec he es ima ed amo n of he impairmen. D e o he iming of he riggere, en and s bseq en comple ion of he sep one es, he Compan, 🛺 as nable o comple e he req ired s ep √ o por ion of he impairmen assessmen prior o he is ance of i s firs q ar er 2008 financial s a emen s. The Compan recorded an addi ional impairmen charge of \$115 million in he second q ar er of 2008. The Compan, incl ded \$504 million of he good, ill impairmen charge recorded in 2008 in discon in ed opera ions.

O her in angible asses ha are no deemed o ha e an indefini e life are amor i ed o er heir es ima ed li es and re ie ed for impairmen pon he occ rrence of cer ain riggering e en s in accordance in happlicable accooning li era re.

Changes in he carr ing amo n of good, ill are as follo, s:

	Ť	V	V
_			

The significan componen s of deferred income a classifica ions are as follows:	asse s and liabili ies and heir balance shee
December 31, (In millions of dollars)	

Of he o al nreco

The Compan

## Plan Assets

For he U.S. plan, in es men alloca ion decisions are made  $b_i$  a fid ciar, commi ee composed of senior e ec i es appoin ed  $b_i$  he Compan

## U.S. Plans

The folloging sched les profide information concerning the Company's U.S. defined benefit pension plans and posite irement benefit plans:
December 31, (In millions of dollars

December 31,	U.S. P		U. Pos re i Ben	remen
(In millions of dollars)	2010	2009	2010	2009
Reconcilia ion of nrecogni ed ne ac arial gain (loss):  Amo n disclosed as of prior, ear-end  Recogni ed as componen of ne periodic benefi cos  Changes in plan asse s and benefi obliga ions recogni ed in o her comprehensi e income:  Liabili, e perience	71 (269)	\$(1,270) 52 (75)	\$ 9 (13)	\$(15) 1
Asse Se perience  To al gain (loss) recogni ed as change in plan asse s and benefi obliga ions	(140)	35 		

The componen s of he ne periodic benefi cos for he U.S. defined benefi and o her pos re iremen benefi plans are as follows:

For he Years Ended December 31,	U.S. Pension Benefi s	U.S. Pos re iremen Benefi s	
(In millions of dollars)	<b>2010</b> 2009 2008	<b>2010</b> 2009 2008	
Ser ice cos In eres cos E pec ed re rn on plan asse s A	<b>\$ 76</b> \$ 76 \$ 73 <b>227</b> 219 211 <b>(295)</b> (293) (289)	<b>\$ 3</b>	

## Non-U.S. Plans

The following sched les projide informa ion concerning the Compan 's non-U.S. defined benefit pension plans and non-U.S. pos re iremen benefit plans.

December 31,	Non-U.S Ben	. Pension efi s	Non-U.S. Pos re iremen Benefi s		
(In millions of dollars)	2010	2009	2010	2009	
Change in benefi obliga ion:					
Benefi obliga ion a beginning of, ear	\$ 6,354	\$ 5,228	\$ 70	\$ 63	
Ser ice cos	121	112	1	1	
Ser ice cos 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	351	332	4	5	
Emplo ee con r					
Ť					

December 31,	Non-U.S. Pension Benefi s	Non-U.S. Pos re iremen
December 31, (In millions of dollars)		

The peigh ed a erage ac arial ass mp ion ili ed in de ermining he abo e amo n s for he non-U.S. defined benefi and o her non-U.S. pos re iremen plans as of he end of he ear are as follows:

December 31,	Non-U.S. Pension Benefi s		Non-U.S. Pos re iremen Benefi s	
(In millions of dollars)	2010	2009	2010	2009

Weigh ed a erage ass mp ions: Disco n ra e

#### Estimated Future Contributions

The Compane pecs of nd approximately \$300 million ois non-U.S. pension plans in 2011. Finding requirements for non-U.S. plans are by conry. Conribilition rales are determined by he local activities based on local finding practices and requirements. Finding amoins may be simple influenced by for relative performance, help eligible of disconny rales and other variables impacting he assess and/for liabilities of helplan. In addition, amoins finded in help region of helplan. In addition, amoins finded in helplan requirements, may be affected by all ernaite session helplans. Seath flows, including distributions, in estiments and settlements.

	Fair Val e Me	eas remensa	December 31,	2009
Asse s (In millions of dollars)	Q o ed Prices in Ac i e Marke s for Iden ical Asse s (Le el 1)	Significan O her Obser able Inp s (Le el 2)	Significan Unobser able Inp s (Le el 3)	302 To al
Compan, common s ock	\$ 176	\$	\$	\$ 176
Corporaje s ocks	1,611	176	11	1,798
Go ernmen sec ri ies	25	400	3	428
Corpora e obliga ions	17	950	5	972
Common/collec i e r s s	8	4,165		4,173
Ins rance gro p ann i, con rac s			17	17
Shor - erm in es men f nds	299	3		302

U.S. go ernmen bonds (incl ded in go ernmen sec ri ies): The fair all e of U.S. go ernmen bonds is es ima ed b pricing models ha ili e obser able marke da a incl ding q o es, spreads and da a poin s for  $\mathring{J}$ 

me hodolog de ermined in accordance, in h he prior acco n ing g idance, and compensa ion cos for all share-based pa men arrangemen s gran ed s bseq en o J ne 30, 2005, b

The ass mp ions sed in he Black-Scholes op ion prio	cing all a ion model for op ions gran ed b he
Compan in 2010, 2009 and 2008 are as follo ≀s:	J

Restricted Stock Units: Res ric ed s ock ni s ma, be a rarded nder he Compan, 's Incen i e and S ock A ard plans. The Compensa ion Commi ee de ermines he res ric ions on s ch ni s hen he res ric ions lapse, ∕nhen he ni s es and are paid, and pon ,nha erms he ni s are forfei ed. The cos of hese arards is amor i ed o er he es ing period, which is generall hree ears. Beginning சு⊦்h a, ards gran ed in 2006, a, ards o senior e ec i es and o her emplo∫ees má incl de hree-, ear performance-based res ric ed s ock ni s and hree, ear ser ice-based res ric ed s ock ni s. The pa o of performance-based res ric ed s ock ni s (pa able in shares of he Compan common s ock) ma, range from 0 200% of he n mber of nis gran ed, based on he achie, emen of objeci, e, pre-de ermined compan, or opera ing compan, performance meas res o er a hree-, ear performance period. The Compan accons for hese a valds as performance condition resiric ed sock in its. The performance condi ion is no considered in he de ermina ion of gran da e fair al e of s charards. Compensa ion cos is recogni ed o er he performance period based on managemen 's es ima e of he n mber of nise pecedo es and is adj sed o reflec he ac al n mber of shares paid o a he end of he hree- ear performance period. Di idend eq i alen s are generall paid on bo h performance-based and ser ice-based res ric ed s ock ni s prior o pa o , based on he ini ial gran amo n . Beginning , ih a ₁ ards g

Restricted

plan asses for he Compan, 's defined benefi pension plans are disclosed separa el in No e 8. The fair all e hierarch gives he highes priori, on one of prices in active markes for identical asses and liabilities (Le el 1) and logues priori, on one of been able in post (Le el 3). In some cases, he inpost sed of meas refair all e might fall in odifferent le els of he fair all e hierarch. In some cases, for disclosor expresses, he le el in he fair all e hierarch graphich he fair all e meas rement in is en ire, falls is de ermined based on he logues le el inpost ha is significant on he fair all e meas rement in is en ire, in it is en ire, in the fair all e meas rement in is en ire, in the fair all els meas rement in is en ire, in the fair all els meas rement in is en ire.

Financial asses recorded in the consolidated balance sheets are categorited based on the input in the last all a ion echniques as follows:

Level 1. Val a ions based on nadj s ed q o ed prices for iden ical asses or liabili ies in an ac i e marke (e amples incl de ac i e e change-raded eq i, sec ri ies, lis ed deri a i es, mos U.S. Go ernmen and agenç, sec ri ies, and cer ain o her so ereign go ernmen obliga ions).

Asse s and liabili ies ili ing Le el 1 inp s incl de e change raded eq i sec ri ies and m al f nds.

Level 2. Financial asses and liabili ies, hose al es are based on he follo, ing:

- a) Q o ed prices for similar asse s or liabili ies in ac i e marke s (for e ample, res ric ed s ock);
- b) Q o ed prices for iden ical or similar asses or liabili ies in non-ac i e markes (e amples incl de corpora e and m nicipal bonds, which rade infreq en !);
- c) Pricing models hose inp s are obser able for s bs an iall he f ll erm of he asse or liabili (e amples incl de mos o er-he-co n er deri a i es, incl ding in eres ra e and c rrenc shaps); and
- d) Pricing models, hose inp s are deri ed principall from or corrobora ed b obser able marke da a hro gh correla ion or o her means for s bs an fall he f II asse or liabili, (for e ample, cer ain mor gage loans).

Asse s and liabili ies ili ing Le el 2 inp s incl de corpora e and m nicipal bonds.

The following fair all e hierarch able presens information abo he Compan's assess and liabilities meas red a fair all e on a recorring basis as of December 31, 2010 and 2009:

(In millions of dollars)	lden ical Asse s (Le <sub>v</sub> el 1)		Obser able Inp s (Le el 2)		Unobser able Inp 's (Le el 3)		To al	
	2010	2009	2010	2009	2010	2009	2010	2009
<b>A :</b> Financial ins r men s o⁄,∎n₋								
	_							

A December 31, 2010, he aggrega e f re minim m ren al commi men s nder all noncancelable opera ing lease agreemen s are as folloges:

For he Years Ending December 31, (In millions of dollars)	Gross	Ren als	Ne
	Ren al	from	Ren al
	Commi men s	S bleases	Commi men s
2011	\$ 423	\$ 55	\$ 368
2012	\$ 386	\$ 54	\$ 332
2013	\$ 338	\$ 52	\$ 286
2014	\$ 288	\$ 49	\$ 239
2015	\$ 249	\$ 43	\$ 206
S bseq en ears	\$1,371	\$206	\$1,165

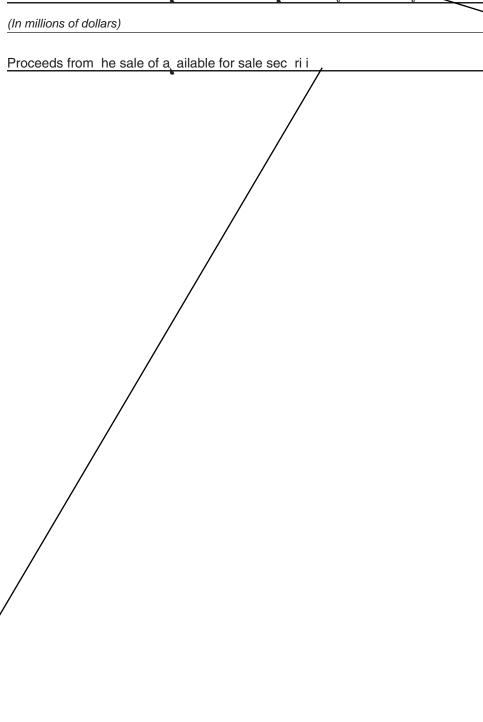
The Compan has en ered in o agreemen  $s_{\gamma}$  in a fine ser ice companies o o so recer ain information in service services and responsibilities and processin 338

On Oc ober 23, 2009, he Compan, and cer ain of is foreigns bsidiaries en ered in o a ne \$1.0 billion m I i-c rrenc hree- ear ne ol ing credi facili, which replaced he \$1.2 billion facili,

These amo ns hare been e cl ded from earnings and repor ed, ne of deferred acc m laed o her comprehensire income (loss), thich is a componen of sockh

The Compan, has a por ion of ins rance fid ciar, f nds described in No e 3 had all debts and classified as a ailable for sale. Gross nrealised gains sections had are included in o her asses and acc m lated o her comprehensite consolidated salance sheets, were \$7 million and \$17 million at December 31, 20 respectively. For he well a months ended December 31, 2010, 2009 and 2008, recorded gross nrealised gain/(losses) (pre-a) of \$(10) million, \$(7) million and respectively, related to hese in a seminal part of the properties of the salar of the sa

Proceeds from he sale of a ailable for sale in es men sinere as follows:



res r c ring cos s of \$27 million for he vel e mon hs ended December 31, 2010 in connec ion vel hac ions ini ia ed in prior, ears, primaril d e o se erance and rela ed benefi s and adj s men s o he es ima ed f re ren and real es a e cos s rela ed o pre io sl aca ed space.

De ails of he ac i i from Jan ar 1,2009 hro gh December 31, 2010 regarding res r c ring ac i i ies are as follows:

(In millions of dollars)	Liabili a	Amo n s	Cash	Liabili a	Amo n s	Cash	Liabili a
	1/∮/09	Accr ed	Paid	12/3∮/09	Accr ed	Paid	12/3∮/10
Se erance F	\$ 85	\$183	\$(191)	\$ 77	\$ 79	\$(116)	\$ 40

#### Go ernmen al Ing iries and Rela ed Claims

In Jan ar 2005, he Compan and is s bsidiar Marsh Inc. en ered in o a se lemen agreemen in he New York S a e A orne General (NYAG) and he New York S a e Ins rance Departmen of se le a ci il complain and fela ed ci a ion regarding Marsh's se of marke ser ice agreemen symith arios ins rance companies. The partiess been en length en ered in o an amended and resated se lemen agreemen in Februar 2010 ha helps restore a legel plaging field for Marsh.

In December 2009, he U.S. Dis ric Co r for he So hern Dis ric of Ne, York appro ed a se lemen of he p rpor ed sec ri ies class ac ion la, Yos i agains he Compan, Marsh and cer ain of heir former officers based on similar allega ions o hose made in he NYAG complain. Wi ho admi ing liabili, or rongdoing of an kind, he Compan agreed o pa \$425 million, \$205 million of relating in his la, Yos i agains he Compan, Marsh and the named indi id als.

N mero so her pri a e par la s i s based on similar allega ions o hose made in he NYAG complain, were commenced agains he Compan, one or more of i s s bsidiaries, and heir c rren and former direc ors and officers. Mos of hese tha ers ha e been resol ed. Eigh ac ions ins i ed b indi id al polic holders agains he Compan, Marsh and cer ain Marsh s bsidiaries remain pending the flns27 IW nBT100091 r 1 m69.351cETqA92167

incl ded as an e hibi o he Compan, 's Form 8-K filed on Febr ar 1, 2007, e agreed o indemnif GWL, hi h respec o cer ain P nam¥rela ed li iga ion and reg la of ma ers. Mos of hese ma ers ha e been resol ed.

One ac ion by in es ors in cer ain P nam m all f nds, which assers derigate eclaims on behalf of he f nds agains P nam regarding e cessi e shor - erm rading, remains pending in he Dis ric of Mar, land, and ma, be s bjec o o r indemnification obligations.

### Kroll-rela ed Ma ers

Under he erms of a s ock p rchase agreemen , i h Al egri, Inc. (Al egri, ) rela ed o Al egri, 's p rchase of Kroll from he Compan, in A g s 2010, a cop ∫of, hich is a ached as an e hibi of he Compan, 's Q ar erl. Repor on Form 10-Q for he period €nded J ne 30, 2010, a egreed o pro ide a limi ed indemni, Jo Al egri, √i h

Selec ed informa ion abo he Compan 's opera ing segmen s and geographic areas of opera ion ar

Informa ion b	geographic area is as follo

\_- D D \_- D B-C ACC \_- \_-

To he Board of Direc ors and S ockholders of Marsh & McLennan Companies, Inc. New York, New York

We have a diject he accompaning consolidated balance shees of Marsh & McLennan Companies, Inc. and s bsidiaries (he Companies) as of December 31, 2010 and 2009, and he related consolidated s a ement s of income, s ockholders' eq i and comprehensite income, and cash flows for each of he hree ears in he period ended December 31, 2010. These financials a ement s are he responsibility of he Companies management. Or responsibility is one press an opinion on he financial s allements based on or a distribution.

We cond c ed o r a di s in accordance i h h h e s andards of he P blic Compan. Acco n ing O ersi

2& îî î C î -- î . î
C D A y-- A-CA DA A A D
A- ( A-D D)

**2010:** 

\$2,635 \$2,606 \$2,524 \$2,

\_\_ 9A. C î .

<u>Disclos re Con rols and Proced res.</u> Based on heir e al a ion, as of he end of he period co ered b

(b) Attestation Report of the Registered Public Accounting Firm.



We have a diject he in ernal con rol of er financial reporting of Marsh & McLennan Companies, Inc. and so bisidiaries (he Compan) as of December 31, 2010, based on criteriales ablished in *Internal Control—Integrated Framewolik* issigned by he Committee of Sponsoring Organicalions of he Tread a Commission. The Compan is management is responsible for main aining effective in ernal control of er financial reporting and for its assessment of he effectiveness of internal control of er financial reporting, included in he accompanting managements and all reporting on internal control of er financial reporting. Our responsibility is one press an opinion on he Compants in ernal control of er financial reporting based on our at the control of the compants in the compants in the compants of the compants in the compants in the compants of the co

We cond c ed o r a di in accordance  $\mathring{\psi}$  h he s andards of he P blic Compan Acco n ing O ersigh

# (c) Changes in Internal Control Over Financial Reporting

There ha e been no changes in he Compan 's in ernal con rol o er financial repor ing d ring he q ar er ended December 31, 2010 ha ha e ma eriall affec ed, or are reasonabl likel o ma eriall affec, he Compan 's in ernal con rol o er financial repor ing.

2-7 î. 9B.

None.

Α \_\_\_

\_\_ 10. D , î C î i .

Informa ion as o he direc ors and nominees for he board of direc ors of he Compan is incorpora ed herein by reference o he ma erial se for honder he heading. I em 1 Elec ion of Direc ors in he 2011 Pib Sa emen.

The e ec i e officers of he Compan are Orlando D. Ashford, Pe er J. Beshar, M. Michele B rns, John Dr ik, Brian D perrea I, E. Sco Gilber, Daniel S. Glaser, Da id Nadler, Vanessa A. Wi man and Pe er Zaffino. Informa ion, i h respec o hese indi id als is pro ided in Par I, I em 1 abo e nder he heading. E ec i e Officers of he Compan.

The informa ion se for h in he 2011 Pro Sa emen in he sec ions Transac ions in h Managemen and Ohers; Oher Informa ion Sec ion 16(a) Beneficial Quenership Reporting Compliance, Corpora e Goernance Codes of Cond cand Board of Directors and Committees Committees A di Committee is incorpora ed herein by reference.

-- 11. C i i.

The informa ion se for h in he sec ions. Board of Direc ors and Commi ees Direc or Compensa ion and Compensa ion of E ec i e Officers in he 2011 Pro S a emen is incorpora ed herein by reference.

The informa ion se for h in he sec ions. S ock Qanership of Managemen and Cer ain Beneficial Qaners and Eq i. Compensa ion Plan Informa ion in he 2011 Pro. S a emen is incorpora ed herein by reference.

- 13. Cî | î 2 î | î î, î D - î î î.

The informa ion se for h in he sec ions. Corpora e Go ernance Direc or Independence, Corpora e Go ernance Re ier of Rela ed-Person Transac ions and Transac ions in he Managemen and O hers; O her Informa ion in he 2011 Pro S a emen is incorpora ed herein by reference.

-- 14. i A i i .

The informa ion se for h nder he heading. Ra ifica ion of Selec ion of Independen Regis ered P blic Acco n ing Firm Fees of Independen Regis ered P blic Acco n ing Firm in he 2011 Pro S a emen is incorpora ed herein by reference.

The folloging doc men s are filed as a par of his repor:

1. Consolida ed Financial S a emen s:

1 1 1

2

15.

Consolida ed S a emen s of Income for each of he  $\,$  hree  $\,$  ears in  $\,$  he period ended  $\,$  December 31, 2010

Consolida ed Balance Shee s as of December 31, 2010 and 2009

Consolida ed S a emen s of Cash Flores for each of he hree, ears in he period ended December 31, 2010

Consolida ed S a emen s of S ockholders' Eq  $\,i_{.}$  and Comprehensi e Income for each of he hree, ears in he period ended December 31, 2010

No es o Consolida ed Financial S a emen s

Repor of Independen Regis ered P blic Acco n ing Firm

0

(4.4) Third S pplemen al Inden re da ed as of J I 30, 2003 be reen Marsh & McLennan Companies and U.S. Na ional Bank Associa ion (as s ccessor o S a e S ree Bank and Tr s Compan ), as r s ee (incorpora ed b reference o he Compan 's Q ar er l

- (10.18) \*Form of 2007 Long- erm Incen i e A ard nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock A ard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock A ard Plan (incorpora ed b, reference o he Compan 's Q ar erl Repor on Form 10-Q for he q ar er ended March 31, 2007)
- (10.19) \*Form of 2008 Long- erm Incen i e A ard nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock A ard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock A ard Plan (incorpora ed b) reference o he Compan \$Q\$ ar erl Repor on Form 10-Q for he g ar er ended March 31, 2008)
- (10.20) \*Form of 2009 Long- erm Incen i e A ard nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock A ard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock A ard Plan (incorpora ed b) reference o he Compan \$Q\$ ar erl Repor on Form 10-Q for he g ar er ended March 31, 2009)
- (10.21) \*Form of 2010 Long- erm Incen i e A ard nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock A ard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo, ee Incen i e and S ock A ard Plan (incorpora ed b, reference o he Compan, 's Q ar erl, Repor on Form 10-Q for he q ar er ended March 31, 2010)
- \*Form of Deferred S ock Uni A ard nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock A ard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock A ard Plan (incorpora ed b reference o he Compan 's Ann al Repor on Form 10-K for he ear ended December 31, 2007)
- (10.23) \*Form of Deferred S ock Uni Arard, da ed as of Jan ar 1, 2009, nder he Marsh & McLennan Companies, Inc. 2000 Senior E ecyl i e Incen i e and S ock Arard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock Arard Plan (incorpora ed by reference o he Company's Ann al Repor on Form 10-K for he ear ended December 31, 2008)
- \*Form of Deferred S ock Uni Arard, da ed as of Febr ar 23, 2009, nder he Marsh & McLennan Companies, Inc. 2000 Senior E ec i e Incen i e and S ock Arard Plan and he Marsh & McLennan Companies, Inc. 2000 Emplo ee Incen i e and S ock Arard Plan (incorpora ed b, reference o he Compan 's Q ar erl Repor on Form 10-Q for he q ar er ended March 31, 2009)

- (10.28) \*Sec ion 409A Amendmen Doc men, effec i e as of Jan ar 1, 2009 (incorpora ed b, reference o he Compan, 's Ann al Repor on Form 10-K for he, ear ended December 31, 2008)
- (10.29) \*Marsh & McLennan Companies S pplemen al Sa ings & In es men Plan (former] he Marsh & McLennan Companies S ock In es men S pplemen al Plan),

  Amendmen and Res a emen effec i e Jan ar 1, 2009 (incorpora ed b reference o he Compan 's Ann al Repor on Form 10-lk for he ear ended December 31, 2008)
- (10.30) \*Firs Amendmen o he Marsh & McLennan Companies S pplemen al Sa ings & In es men Plan, effec i e Jan ar 1, 2009
- (10.31) \*Second Amendmen o he Marsh & McLennan Companies S pplemen al Sa ings & In es men Plan, effec i e December 31, 2010
- (10.32) \*Marsh & McLennan Companies, Inc. Special Se, erance Pa, Plan (incorpora ed b, reference o he Compan, 's Ann al Repor on Form 10-K for he, ear ended December 31, 1996)
- (10.33) \*Marsh & McLennan Companies Benefi Eq ali a ion Plan and Marsh & McLennan Companies S pplemen al Re iremen Plan, as Amended and Res a ed effec i e Jan ar, 1, 2009 (incorpora ed b, reference o he Compan, 's Ann al Repor on Form 10-K for he, ear ended December 31, 2008)
- (10.34) \*Firs Amendmen o he Marsh & McLennan Companies Benefi Eq ali a ion Plan and Marsh & McLennan Companies S pplemen al Re iremen Plan, effec i e Jan ar, 1, 2009
- (10.35) \*Marsh & McLennan Companies, Inc. Senior E ec i e Se erance Pa Plan (incorpora ed b) reference o he Compan 's Q ar er Repor on Form 10-Q for he Q ar er ended March 31, 2008)
- (10.36) \*Amendmen o he Marsh & McLennan Companies, Inc. Senior E ec i e Se erance Pa Plan, effec i e December 31, 2009 (incorpora ed b reference o he Compan 's Ann al Repor on Form 10-K for he ear ended December 31, 2009)
- (10.37) \*Marsh & McLennan Companies Senior Managemen Incen i e Compensa ion Plan (incorpora ed b, reference o he Compan, 's Ann al Repor on Form 10-K for he ear ended December 31, 1994)
- (10.38) \*Marsh & McLennan Companies, Inc. Direc ors S ock Compensa ion Plan-Ma 1, 2009 Res a emen (incorpora ed b reference o he Compan 's Q ar er Repor on Form 10-Q for he q ar er ended 1 ne 30, 2009) 1 1 1
- (10.39) \*Descrip ion of compensa ion arrangemen s for non-e ec i e direc ors of Marsh & McLennan Companies, Inc. effec i e J ne 1, 2009 (incorpora ed b reference o he Compan 's Q ar er Repor on Form 10-Q for he q ar er ended J ne 30, 2009)
- (10.40) \*Emplo men Agreemen, da ed as of No ember 21, 2007, b, and be reen Marsh & McLennan Companies, Inc. and Pe er J. Beshar (incorpora ed b, reference o he Compan 's Q ar er! Repor on Form 10-Q for he Q ar er ended March 31, 2009)
- (10.41) \*Le er Agreemen , effec i e as of March 31, 2010, be reference o he (10.41) \*Le er Agreemen , effec i e as of March 31, 2010, be reference o he

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P rs an o he req iremens of Sec ion 13 or 15(d) of he Sec ri ies E change Ac of 1934, he regis ran has d | ca sed his repor o be signed on is behalf b he ndersigned, here nod | a hori ed.

MARSH & McLENNAN COMPANIES, INC.

Da ed: Febr ar, 25, 2011

В

	-	D
/s/ BRUCE P. NOLOP Br ce P. Nolop	Direc or	Febr ar 25, 2011
/s/ Marc D. Oken Marc D. Oken	Direc or	Febr ar 25, 2011
/s/ MORTON O. SCHAPIRO Mor on O. Schapiro	Direc or	Febr ar 25, 2011
/s/ ADELE SIMMONS Adele Simmons	Direc or	Febr ar 25, 2011

I, Brian D perrea I, cer if ha:

- 1. I ha e re ie ed his Ann al Repor on Form 10-K of Marsh & McLennan Companies, Inc. ( he regis ran );
- 2. Based on m kno/pledge, his report does no contain an none et a material factor omit of sale a material factor necessary of make the salements made, in light of the circ meannest noter, which sight characteristics are made, no misleading, with respect of the period content of the circ meannest necessary of make the salements of the circ meannest necessary of make the salements of the circ meannest necessary of make the salements of the circ meannest necessary necessary
- 3. Based on m knowledge, he financial s a emen s, and o her financial informa ion incl ded in his repor, fairly present in all material respects he financial condition, results of operations and cash flowers of he registrant as of, and for, he periods presented in his repor;
- 4. The regis ran 's o her cer if ing officer(s) and I are responsible for es ablishing and main aining disclos re con rols and proced res (as defined in E change Ac R les 13a-15(e) and 15d-15(e)) and in ernal con rol o er financial repor ing (as defined in E change Ac R les 13a-15(f) and 15d-15(f)) for he regis ran and ha e:
  - a) Designed s ch disclos re con rols and proced res, or ca sed s ch disclos re con rols and proced res o be designed inder o r s per ision, o ens re ha ma erial information relating o he regis ran, including is consolidated s bisidiaries, is made known o s b o hers in hose en i ies, par iclar, dring he period in which his report is being prepared;
  - b) Designed s ch in ernal con rol o er financial repor ing, or ca sed s ch in ernal con rol o er financial repor ing o be designed nder o r s per ision, o pro ide reasonable ass rance regarding he reliabili, of financial repor ing and he prepara ion of financial s a emen s for e ernal p rposes in accordance, in generally accepted according principles;
  - c) E al a ed he effec i eness of he regis ran 's disclos re con rols and proced res and presen ed in his repor o r concl sions abo he effec i eness of he disclos re con rols and proced res, as of he end of he period co ered b his repor based on s che al a ion; and
    - d) Disclosed in his repor an 01 l4rahn

- I, Vanessa A. Wi man, cer if ha:
- 1. I have rejieved his Ann al Repor on Form 10-K of Marsh & McLennan Companies, Inc. (he regis ran );
- 2. Based on my knowledge, his report does no contain any noner estatement of a material factor omit of sale a material factor necessary of make the salement of make in light of the circ meannest necessary hich significantly with the salement of the circ means and the circ means and the salement of the circ means and the circ
- 3. Based on m knowledge, he financial s a emen s, and o her financial informa ion incl ded in his repor, fairly present in all material respects he financial condition, results of operations and cash flowers of he registrant as of, and for, he periods presented in his repor;
  - 4. The regis ran 's o her cer if ing officer(s) and I are responsible for es ab277I-272.101 I5.7.272525.801 I518.163

# Cer ifica ion of Chief E ec i e Officer and Chief Financial Officer

The cer ifica ion se for h belogish is being s bmi ed in connection of h he Ann al Report on Form 10-K for he ear ended December 31, 2010 of Marsh & McLennan Companies, Inc. (he Report) for he propose of complying in h R le 13a-14(b) or R le 15d-14(b) and r he Sectrities E change Actof 1934, as amended (he E change Actor), and Section 1350 of Chapter 63 of Title 18 of he United Sales Code.

Brian D perrea I, he Presiden and Chief E ec i e Officer, and Vanessa A. Wi man, he E ec i e Vice Presiden & Chief Financial Officer, of Marsh & McLennan Companies, Inc. each cer ifies ha, o he bes of his or her knowledge:

- he Repor f II complies i h he req iremen s of Sec ion 13(a) or 15(d) of he E change Ac : and
- 2. he informa ion con ained in he Repor fairly presents, in all material respects, he financial condition and results of operations of Marsh & McLennan Companies, Inc.

Da e: Febr ar 25, 2011 /s/ BRIAN DUPERREAULT

Brian D perrea I

Presiden and Chief E ec i e Officer

Da e: Febr ar 25, 2011 /s/ Vanessa A. Wittman

Vanessa A. Wi man

E ec i e Vice Presiden & Chief Financial Officer

G A C A

The follo ing g

#### ANNUAL MEETING

#### **INVESTOR INFORMATION**

The manage common contraction of material and action of a contraction of the contraction

### DIRECT PURCHASE PLAN

#### FINANCIAL INFORMATION

#### **INVESTOR RELATIONS**

## STOCK LISTINGS

# PROCEDURES FOR REPORTING COMPLAINTS AND CONCERNS REGARDING ACCOUNTING MATTERS

## BY MAIL:

#### BY TELEPHONE:



